

WHO'S WHO AT CU*ANSWERS?

800-327-3478 | 616-285-5711

www.cuanswers.com

6000 28th St. SE

Grand Rapids, MI 49546

M-F 7:30 AM-12 AM ET

(On-call staff available after hours)

Executive Management Team

Johnson, Geoff (CEO, CU*Answers)	154
Moore, Dawn (COO, CU*Answers)	126
Collins, Scott (EVP, National Sales & Marketplace Rel.)	183
Maurer, Brian (EVP, Software Development)	561
Wordhouse, Dave (EVP, Technology)	185
Beauchamp, John (VP, CMS)	228
Damstra, David (VP, Digital Technologies).....	207
Daniel, Keegan (VP, Professional Services)	209
Daniel, Kristian (VP, Mobile Technologies Group)	371
French, Heather (VP, Client Interactions)	253
Gessner, Julie (VP, Inside Sales & BusDev)	131
Laffitte, Don (VP, Quality Control)	386
Melder, Ashley (VP of Professional Services, Lender*VP)	326
Miller, Jeff (VP, Data Center Operations).....	148
Overla, Amber (VP, ORD)	727
Salamone, Joe (VP, Finance)	755
Shelton, Chris (VP, Network Infrastructure).....	134
Vaughn, Ken (VP, Mobile Technologies Group).....	554
Anderson, Bob (AVP, Web Technologies).....	711
Colburn, Bob (AVP, Core Technologies).....	193
Karnes, Kyle (AVP, Imaging Solutions).....	226
Meyers, Peter (AVP, Marketing Services)	518
Rahal, Sari (AVP, Solution Architecture).....	297
Schalk, A.J. (AVP, AuditLink).....	435

Sales

Collins, Scott (EVP, National Sales & Marketplace Rel.)	183
Gessner, Julie (VP, Inside Sales & BusDev).....	131
Smigiel, Chris (Manager, Sales)	186
Gowey, Nick (Regional Sales Representative).....	526
Gruber, Mike (Regional Sales Representative)	158
Hanis, Chad (Technical Sales Representative)	8572
Jesionowski, Ed (Regional Sales Representative).....	215
French, Autumn (Regional Sales Representative)	838

Network Services

Main Client Support Line	266
Wordhouse, Dave (EVP, Technology)	185
Shelton, Chris (VP, Network Infrastructure).....	134
Hood, Andrew (Manager, NetOps).....	564
Johnson, Josh (Manager, Client Support & Operations).....	7531
Noyes, Tonya (Manager, Procurement & Fulfillment)	293
Wolcott, Todd (Manager, IBMi System Administration).....	137

Administration and Accounting

Salamone, Joe (VP, Accounting)	755
O'Connor, Heather (Manager, Administration)	444

Client Services & Education

Main Client Support Line	255
Daniel, Kristian (VP, Client Services & Education)	371
Benedict, Mallory (Client Services Team Lead)	507
Olchowski, Kasey (Manager, Education)	388
Boguszewski, Monica (Education Specialist).....	340
Lowing, Lani (Education Specialist)	179

Conversions and Mergers

French, Heather (VP, Client Interactions)	253
Hammel, Melissa (Manager, Conversions)	124
Fulgenzi, Melissa (Senior Conversion Coordinator)	204
Collins, Doug (Conversion Coordinator)	457
Cooper, Katelyn (Conversion Coordinator)	375
Miller, Amy (Conversion Coordinator).....	878

Disaster Recovery

Schumaker, Patrick (Asst. Manager, Business Continuity) ...	888
---	-----

Human Resources

Overla, Amber (VP, HR).....	727
Kinsley, Ashton (HR Administrator).....	763
Peters, Lindsay (Recruiter).....	876
Runkel, Annalise (Recruiter)	254

Marketing

Damstra, David (VP Digital Technologies).....	207
Meyers, Peter (AVP, Marketing Services).....	518
Camargo, Esteban (Manager, Content Marketing)	281

Production

Main Client Support Line	132
Miller, Jeff (VP, Data Center Operations).....	148
France, Vanessa (Assistant Manager, Operations).....	220

AdvantageCIO

Wordhouse, Dave (EVP, Technology)..... 185

Asterisk Intelligence

Daniel, Keegan (VP, Professional Services)..... 209

AuditLink

Schalk, A.J. (AVP, AuditLink)..... 435

Business Continuity

Schumaker, Patrick (Asst. Manager, Business Continuity)... 888

Cards & Payments

French, Heather (VP, Client Interactions)..... 253

Cooper, Nicole (Manager, Cards & Payments)..... 413

Russell, Kaylee (EFT Account Executive)..... 437

Stearns, Linda (EFT Account Executive)..... 770

Conversion Support/B2B Contact Center

McCumber, Dave (Manager, Contact Center Ops)..... 178

Lajcak, Jessie (Asst. Manager, Contact Center Ops)..... 498

Custom Services

Beauchamp, John (VP, Managed Services)..... 228

Kern, Paige (Technical Project Coordinator)..... 241

Earnings Edge

Daniel, Keegan (VP, Professional Services)..... 209

Jecks, Amber (Manager, Accounting Services)..... 715

Imaging Solutions

Karnes, Kyle (AVP, Imaging Solutions)..... 226

IRSC/Mobile Technologies Group

Daniel, Kristian (VP, IRSC/Mobile Technologies Group)..... 371

Vaughn, Ken (VP, Mobile Technologies Group)..... 554

Hall, Nicole (Account Executive)..... 239

Lender*VP

Melder, Ashley (VP of Professional Services, Lender*VP) 326

McCumber, Dave (Manager, Collections) 178

OpsEngine

Miller, Jeff (VP, Data Center Operations) 148

Web Services

Main Client Support Line..... 275

Damstra, David (VP Marketing Serv. & Creative Director)... 207

Meyers, Peter (AVP, Marketing Services)..... 518

Muka, Tony (Manager, Web Services)..... 236

CUSO Magazine

Damstra, David (VP Marketing Serv. & Creative Director)... 207

Meyers, Peter (AVP, Marketing Services)..... 518

Camargo, Esteban (Manager, Content Marketing)..... 281

Claus, Emily (Editor & Journalist) 542

Visit us at **store.cuanswers.com**
The best place to find products, services and people!

This directory does not list all employees. To reach an employee not listed here, call 800-327-3478 and press 9 for a spell-by-name directory.